

Rewards T&Cs on site

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Pitney Bowes Loyalty Rewards (the "Program") is governed by these Terms & Conditions. Pitney Bowes and the Administrator (as hereinafter defined) may, at their discretion, modify these Terms & Conditions at any time. These modifications will become effective immediately upon posting on this website. Your access or use of this website is deemed your acceptance of these Terms & Conditions, including any modifications. Only those individuals or entities who have been authorized to participate in the Program are permitted to use this website.

I. Program Description

- Each person with a Purchase Power account, an EasyPermitPostage® account, or any other account to which the Program is extended (any such account being herein called an "Account") is automatically enrolled in the Program. Each person with an Account is herein called an "Accountholder".
- Subject to clauses (c) and (e) of this Section I, Accountholders will, unless otherwise advised by Pitney Bowes, earn points for purchases made through its Account at the rate of two (2) points for each dollar spent in the case of purchases made with a Pitney Bowes Visa® card (a "Card") or SendPro (shipping), and at the rate of one (1) point for each dollar spent in the case of all other purchases. Pitney Bowes will have the option to award additional points for purchases through an Account or to offer a different rewards point program with different points earned by transaction.
- There is annual cap of 5,000 points that can be earned for purchases of postage (permit, internet, and meter postage combined); provided, however, that if you are a participant in the Enhanced Rewards program, the annual cap shall be increased to 20,000 points for purchases of postage (permit, internet, and meter postage combined). All Accounts are also subject to an annual cap of 5,000 points that can be earned on rental fees, software maintenance charges, equipment purchases, service agreements, electronic return receipt, and confirmation services combined. These annual rewards caps are for all individual Accounts that roll up under one master account.
- Accrual of points will begin on the date the Program is made effective for an Account.
- Point earnings are based on the new net retail purchase transaction volume (i.e. purchases less credits, returns, and adjustments) charged to the Account during each periodic billing cycle by the Accountholder ("Net Purchase(s)"). Net Purchases are rounded to the nearest dollar and are subject to verification. If a transaction is

subject to a billing dispute, the points value of the transaction will be deducted from the points total during the dispute period. If the transaction is reinstated, points will be reinstated.

- Points cannot be transferred from one Account to another. Points from multiple Accounts cannot be added together.
- Points may not be combined with any other loyalty/frequency reward program.
- Points will not be earned or accumulated for finance charges, late fees, annual fees, over-limit fees, transaction fees, or other charges to an Account other than for purchases.
- Points are not the property of the Accountholder and cannot be bought, sold, or transferred in any way (including upon death or as part of a domestic relations matter).
- Points are tracked and redeemable on a first-in, first-out basis. Points will expire three (3) years from the date of issuance.
- In order to earn points and to redeem points the Account must be open (meaning not closed, canceled, or terminated for any reason) and current (meaning there are no past-due balances on the Account); the outstanding balance on the Account must not be over the credit limit; the Account must not have a revoked, charged-off, or bankruptcy status; and the Account cannot have any other status preventing authorizations.
- The Accountholder agrees to release Pitney Bowes and any of its affiliates and Augeo Affinity Marketing, Inc. (the "Administrator") and its vendors from all liability for any injury, accident, loss, claim, expense, or damages sustained by the Accountholder in connection with an award of points or use of points pursuant to the Program. The foregoing entities shall not be liable for consequential damages, and the sole extent of liability, if at all, shall not exceed the actual value of any reward pursuant to the Program.
- The Accountholder is responsible for determining any tax liability arising from its participation in the Program. The Accountholder should consult a tax advisor concerning the tax consequences of its participation in the Program.
- Pitney Bowes and the Administrator shall have no liability for disagreements between employees/representatives of an Accountholder as to the redemption of points. Pitney Bowes' decisions regarding points discrepancies shall be final. Redeemed points are deducted from the Accountholder's points balance as of the request date of a reward.
- Points can only be redeemed based on the points available as reflected on the Accountholder's most recent statement or last purchase cycle transmitted.
- Except as described below in Section IV (a) of these Terms & Conditions, points cannot be redeemed to offset any other of the Accountholder's obligations to Pitney Bowes.
- Points must be redeemed by the Accountholder. Pitney Bowes and the Administrator are not responsible for redemptions made by individuals not authorized by the Accountholder to redeem.

- Pitney Bowes reserves the right to disqualify any Accountholder from participation in the Program and invalidate all points for abuse, fraud, or any violation of these Program Terms & Conditions. Pitney Bowes may make such a determination in its sole discretion.
- The Program is void where prohibited by federal, state, or local law.
- Pitney Bowes and the Administrator are not responsible for typographical errors and/or omissions in any Program documents.
- Pitney Bowes and the Administrator reserve the right to change these Program Terms & Conditions, as well as the points required to redeem for a reward, at any time. At Pitney Bowes' option, redemption of points may be restricted, limited, expired, or cancelled at any time without prior notice.
- The Program is a service provided through Pitney Bowes and the Administrator. In the event of fraud, abuse of Program privileges, or violation of the Program rules (including any attempt to sell, exchange, or transfer points or the instrument exchangeable for points) Pitney Bowes reserves the right to cancel Accountholder's participation in the Program.
- Eligibility to participate in the Program is restricted to Accountholders who have a statement address within any of the 50 states of the United States of America or within the District of Columbia.

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II. Pitney Bowes Statement Credit Redemptions

- Points earned as a part of the Program can be redeemed for Pitney Bowes products or services in the form of a statement credit that will be provided to the Accountholder with respect to an Account.
- Pitney Bowes, in its sole discretion, reserves the right to amend the availability and/or points value of statement credits as a redemption option.

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III. Gift Card Redemption

- Gift cards are shipped via the United States Postal Service and typically arrive within two to three (2-3) weeks of receipt of order. Delivery times may increase during peak holiday periods.
- Gift cards cannot be returned and are not redeemable for cash or credit.
- Gift cards may be subject to other restrictions imposed by the merchant. Vendors have their own individual terms and conditions that are not set by Pitney Bowes or the Administrator. Please see the back of the actual gift card for complete details.
- Should a merchant dissolve or declare bankruptcy, Pitney Bowes and the Administrator are not liable for the underlying funds remaining on the gift card.
- Pitney Bowes and the Administrator reserve the right to select and change gift card providers at their discretion.

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IV. Merchandise Redemptions

- Merchandise rewards typically arrive within four (4) to six (6) weeks of receipt of order. Multiple rewards, if a part of the same redemption transaction, may be shipped separately and arrive on different dates from different vendors.
- No merchandise shipments can be made to APO/FPO/DPO or PO Box addresses.
- Merchandise shippable by UPS will be available to all US territories. Items being shipped to Alaska, Hawaii, Puerto Rico, and Guam will have an additional freight charge billed to the Accountholder's Account.
- Merchandise pictured in any Program literature or website may not necessarily reflect exact colors or models of actual rewards due to printing variations, screen resolutions, and/or manufacturers' updates. Information is accurate to the very best of our knowledge. Pitney Bowes and the Administrator are not responsible for errors or omissions.
- When necessary, the Administrator may substitute a reward with an updated model of equal or greater value without advance notice. Accountholders will be notified of any change when ordering. The Administrator may remove certain items and replace or remove certain sections within any Program literature or website. All rewards are subject to availability.
- Accountholder may exchange merchandise only in the event of merchandise defects or damage in shipment. Any exceptions, damages, or shortages must be noted on the delivery receipt before Accountholder signs to accept receipt of merchandise.
- Points required for reward items are subject to change.
- All merchandise is covered by manufacturers' warranties. Any such defect should be handled through the standard manufacturer repair process as noted with the product.

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V. Contact Information

- For any Program-related questions or concerns, please contact the Administrator via phone at 866.726.2705 or 888.861.4458.
- For any Pitney Bowes Account(s)-related questions or concerns, please contact Pitney Bowes via phone at 888.339.7228 or visit them online at www.pb.com.

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